

DC

CATHRINE'S

BRIDAL COUTURE

BRIDAL CONSULTATION



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BRIDAL COUTURE

20 KRIGE ST. STELLENBOSCH | 060 9929 699 | admin@cathrines.co.za

BRIDAL CONSULTATION BOOKING

Please fill in the form below and submit it to us via email.

Kindly familiarise yourself with the terms and conditions of the Bridal Consultation at Cathrine's Bridal Couture and please provide details accurately to ensure the most efficient utilisation of your consultation time.

NAME & SURNAME

EMAIL

CONTACT NUMBER

*The standard duration for a bridal consultation is two hours.
A maximum of two guests may accompany the bride to be.*

CONSULTATION DATE

CONSULTATION START TIME

NO. OF GUESTS AT CONSULTATION

NONE

1

2

WEDDING DATE

WEDDING VENUE

TYPE OF WEDDING / THEME / COLOUR SCHEME

WEDDING GOWN STYLE *(Please provide your likes as well as your dislikes)*

WEDDING GOWN COLOUR

YOUR LENGTH

YOUR CURRENT DRESS SIZE

ANY SPECIAL REQUESTS

YOUR WEDDING GOWN BUDGET

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I, _____, have read and agree to the terms and conditions of the Bridal Consultation at Cathrine's Bridal Couture and confirm that all details provided is accurate.

SIGNATURE OF THE BRIDE TO BE

SIGNED ON [DATE & TIME]

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BRIDAL CONSULTATION IMPORTANT DETAILS

The duration of a consultation is 2 hours.

Consultation fee will apply, which is redeemable should you order a gown with Cathrine's Bridal Couture.

During the consultation, a maximum of 5 wedding gowns may be fitted, thereafter a fee of R50 per gown shall be charged for every additional gown fitted.

Consultation includes the following: You and your 2 guests are welcome to enjoy a glass of champagne, juice or coffee, while the fitting is in progress.

Secure your booking by paying a 50% deposit upfront via eft.

We appreciate prompt arrival. We ask that you arrive on the specific time, confirmed between us and not 15 or 10 minutes before.

Last booking for the day: 15h30 weekdays and 15h00 on Saturdays, unless otherwise agreed with Cathrine's Bridal Couture.

Inform us 10 days in advance of any changes to your schedule. We might need to book an alternative date for you and find another bride to take your appointment date. The consultation fee shall be fully refunded, if the appointment is cancelled 10 days prior. Thereafter, no refund.

A reminder for your appointment will be sent to you in advance. Please make sure to confirm your appointment when receiving your reminder.

If you are bringing someone special to share the experience with you, please make sure to invite no more than 2 people. It can be confusing when too many people have an opinion.

Our gowns cannot be fitted by yourself. You require our assistance and attention in the dressing room. Individual attention is given during this appointment.

We will guide you in sizes. Smaller dress sizes cannot be stretched or pulled to fit your body. We handle our gowns with special care.

Wear undergarments that is suitable for your wedding day.
Please do not arrive in black, as you know, all dresses are light in colour.

Please make sure that you are freshly showered, with no or little make up. Best not to arrive for a fitting straight after a gym session. We need to concentrate on the fitting of the gown, rather than rest.

Bring along any ideas or Pinterest boards, to help us choose the perfect wedding gown.

We do not have the facilities to accommodate children. We do ask that your children be left at home and cared for by someone they love.

No Food, drinks or pets allowed in the studio.

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TERMS & CONDITIONS

1. An agreement of sale takes place between the Client and Cathrine's Bridal Couture, of which the Client accepts the quotation given by Cathrine's Bridal Couture, for products as per the nett invoice price quoted.
2. The consultation fee is redeemable when the Client orders their wedding gown with Cathrine's Bridal Couture. The Client should make an appointment well in advance for a consultation to fit 5 wedding gowns. Cathrine's Bridal Couture will do their best to accommodate the Client with their consultation time requests. Last appointment or consultation for the day, cannot be later than 15h30 weekdays or 15h00 on Saturdays.
3. Should the Client need to cancel the consultation, a full refund will be given to the Client upon receiving 10 days prior written notice from the Client for the cancellation of the appointment. If no notice is received from the Client or less than 10 days prior written notice is provided to Cathrine's Bridal Couture, only 50% of the consultation fee shall be refunded to the Client.
All accessories, veils, petticoats, headpieces ect. are not included in the purchase price of the wedding gown.
4. Merchandise colours may vary on the online website.
5. All merchandise are to be paid for in full, prior to collection.
6. Prices on the online website may differ from actual prices in-store.
7. A deposit of 50%, will be payable on acceptance of the quotation given by Cathrine's Bridal Couture. The order will be placed with our suppliers, thereafter the balance of the quotation needs to be paid one month before the arrival of the wedding gown. The deposit is non-refundable, as the order is based on the Client's specific sizes. Prices quoted will not be changed but is only valid for 14 calendar days from date of issue of the quotation.
8. Orders needs to be placed well in advance, expected delivery dates supplied for orders are an estimate only. As the merchandise is ordered from our suppliers we cannot guarantee exact day of delivery as delivery shall be subject to shipping and handling of the merchandise as well as the South African Custom Service. Delivery will be made in accordance with reasonable instructions of the Client, within 4 to 5 months of the order being placed.
9. Ownership of the goods bought, shall only pass from Cathrine's Bridal Couture to the Client, when the Client has paid the full purchase price of the order.
10. Cathrine's Bridal Couture, reserves the right to change prices, in store and on line, without notification.
11. Products displayed in the images online are subject to availability.
12. Alteration requirement fees, are charged separately and must be paid in advance. Alterations will not commence until the payment has been received in full. Final payment of order is due before any alteration is done to the garment, as it is altered to the Client's specific measurements. Cathrine's Bridal Couture cannot be held liable for incorrect sizes given by the Client. Measurements can also be taken by Cathrine's Bridal Couture and if the Client shows weight loss, after the garment is altered, the Client will have to carry the cost of additional alterations, if required.
13. Exchanges or damaged goods may only be made on merchandise if the following conditions are met:
 - Merchandise is returned within 5 calendar days of purchase thereof;
 - Merchandise is returned in its original condition, without any stains, tears or marks.
 - Original tags are attached to merchandise;
 - The original invoice is produced; and
 - No exchanges will be made on merchandise that has been altered by the Client.
14. No exchanges on special orders or sale items.
15. No refunds will be processed.